

Volkswagen Poznań Foundry

Quality policy 2020

The main purpose of the Poznań Foundry is to meet the needs and expectations of our customers in terms of high quality of our products.

The focal points are:

- customer-oriented thinking and action, continuous improvement of customer satisfaction,
- safety and responsibility for the product and elimination of risks in the process,
- production of high-quality products for external and internal customers,
- continuous improvement of product quality and process reliability,
- continuous improvement of the Quality Management System.

All employees of the VWP Foundry are responsible for carrying out the imposed tasks and achieving the set purposes.

For us, the concept of quality covers all processes occurring in the Foundry. It is necessary to constantly increase the quality awareness of employees. This means continuous quality improvement as the purpose of the "0" error strategy. However, the concept of quality applies to all areas, such as work safety, the environment, cleanliness or the costs of operating a business, except for product and process quality.

The top management obliges to constantly improve the Quality Management System.

Employee is obliged to report any irregularities in the process so that appropriate preventive measures can be taken. In addition, each employee participates in the optimization of process quality.

The measure of our success is customer satisfaction, specified by our quality indicators.

Director of Foundry

[original version signed]

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**Controlling and
Plant optimisation**

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